MB-920: Microsoft Dynamics 365 Fundamentals

Training Overview

The MB-920 course is ideal for business users, functional consultants, and decision-makers who want to build a foundational knowledge of Microsoft Dynamics 365 ERP applications. This course provides a broad overview of key modules such as **Finance, Supply Chain Management, Commerce, Human Resources, and Project Operations.**

Participants will explore core capabilities, business value, and integration scenarios of these applications within the broader Microsoft ecosystem—including Microsoft 365 and Power Platform. No prior technical background is required.

By the end of this course, learners will be able to articulate ERP capabilities in Dynamics 365 and evaluate how they can meet specific business needs. This course also prepares participants for the **MB-920 certification exam**.

Training Topics

Explore the core capabilities of Microsoft Dynamics 365 finance and operations apps

- Describe the finance and operations apps
- Describe shared features of the finance and operations apps
- Describe reporting and integration capabilities in finance and operations apps

Learn the Fundamentals of Microsoft Dynamics 365 Finance

- Describe Dynamics 365 Finance core capabilities
- Describe the general ledger in Dynamics 365 Finance
- Describe accounts payable and accounts receivable in Dynamics 365 Finance
- Describe expense management, fixed asset management, and budgeting in Dynamics 365 Finance

Learn the Fundamentals of Microsoft Dynamics 365 Supply Chain Management

- Describe Dynamics 365 Supply Chain Management core capabilities
- Describe the sales and procurement processes in Dynamics 365 Supply Chain Management
- Describe inventory and warehousing capabilities in Dynamics 365 Supply Chain Management
- Describe the manufacturing process in Dynamics 365 Supply Chain Management